

## Instructor FAQs

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**Can you provide some details about the Houghton Mifflin acquisition?** Cengage Learning has acquired the Houghton Mifflin College Division and has begun the integration process to combine the people, product and publishing portfolios to further expand and greatly engage our programs and services.

**What does this mean for me?** The assets of the Houghton Mifflin College Division are highly complementary to those of Cengage Learning. This acquisition will allow Cengage Learning to capitalize on this synergy in ways that stand to benefit instructors and students, by offering a broader range of choice from one company.

**Do I have a new sales rep as a result of this acquisition?** No, please continue to work with your existing sales representative from Cengage Learning and Houghton Mifflin College. We will notify you if and when any processes change. If you are a high-school customer using a Houghton Mifflin/McDougal Littell product, please continue to follow your regular ordering processes until further notice. You can continue to call (800) 462 6595 or email [K12orders@hmco.com](mailto:K12orders@hmco.com).

**How do I order a sample or review copy?** For HM College samples, you may continue to submit your sample and review copy requests via the Faculty Support team in St. Charles, Illinois through September 30th, 2008. Their toll free number is 800-733-1717. You may also e-mail them at [college\\_faculty\\_services@hmco.com](mailto:college_faculty_services@hmco.com).

For your convenience, you may also submit your requests directly to Cengage Learning via e-mail at [dcsalesupport@cengage.com](mailto:dcsalesupport@cengage.com) or via our toll free number at 800-423-0563.

**Where will my orders be processed?** Cengage Learning is now fulfilling all College products. College Customers calling Houghton Mifflin after June 2<sup>nd</sup> will be instructed to contact Cengage Learning for sample requests.

**Who do I contact regarding technical support issues for the formerly owned Houghton Mifflin College product?** For all Houghton Mifflin College Division Products that are supported by the College Division, please call (800) 732 3223. For all products from Holt McDougal, please call (800) 727 3009. For all elementary products, please call (800) 758 6762.